

Airline Pilot Interview Quick Reference Handbook

QRH

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INTRODUCTION

We have put together this checklist to help you navigate all aspects of your airline interview, this is however a Quick Reference Handbook (QRH) designed to ensure you have covered all aspects in your preparation. For a complete guide on preparing for your interview visit <u>http://www.flightdeckconsulting.com/products-services/</u> or purchase our products directly from Amazon by typing in "Flightdeck Consulting" in the amazon search engine.

One of the first things we advise our clients on is the importance of success in each and every interview they attend. Your interview is not a dress rehearsal but the culmination of years of hard work and preparation. Practice and preparation are the key to you success.

Fail to Prepare, Prepare to fail

And who knows when you will get that next opportunity and how your future career will be affected both in dollar terms and progression.

ABOUT FLIGHTDECK CONSULTING

Flightdeck Consulting is the world leader in preparing candidates for their airline interviews.

Why do our clients achieve extraordinary success? We work in the industry ourselves with over 25 years of Airline Experience flying Embraer 170/190, A330's, A340's, B747-400's and B777's.

As International Airline Pilots we have the experience and knowledge to guide you through all stages of the interview process. Because of our experience Flightdeck is best positioned to advise you on technical questions and specific airline operations.

For any assistance or questions regarding your airline interview don't hesitate to contact us at <u>info@flightdeckconsulting.com</u>

Good Luck, The Team At Flightdeck

AIRLINE PILOT INTERVIEW - Quick Reference Handbook

COVER LETTER

Your cover letter should be both and introduction of yourself, your aspirations to work with this particular company and why you would be an asset to their *team*.

RESUME

Contrary to common beliefs your resume should be a **one page** summary of your qualifications, experience, education and personal details.

Common Mistakes A five page novel of your life which will bore the reader and end up in the bin.

ONLINE APPLICATION

Online applications are now the preferred method of collecting and disseminating personnel and professional particulars.

They are generally impersonnal and are more often than not vetted by a HR clerk for suitability.

Considering the above, it is best to tailor your answers with a HR slant. As this will be the key to the door of your interview we recommend employing a professional to prepare your online application.
Common Mistakes Not printing out your application for future reference.

Can be just as critical as the Panel Interview.

Tīps	It is essential to ensure your phone interview is a pre booked appointment and not an impromptu telephone call. If the phone call is taken and you are not ready, explain to the interviewer that you are not in a position to take the call, take their name and number and call them back at a time that suits you, or book in an appointment that is mutually convenient.
Common Mistakes	Underestimating the importance of the telephone interview. Not being fully prepared for the interview. <u>Flightdeck Consulting</u> can assist you in being fully prepared for this essential component of the interview process.

RESEARCH

It is important to thoroughly research and be familiar with the company you are to interview for. For guidelines on your research preparation see: <u>The Complete Airline Pilot Interview Workbook.</u>



INTERVIEW ATTIRE

Your level of professionalism will immediately be decided by the panel by your choice and style of your attire.

Common Mistakes Dusting off the old suit from five years ago and believing it's still in fashion.

IN YOUR BRIEF CASE

- 1. Updated and signed off logbook.
- 2. Four copies of your one page resume.
- 3. Working pens
- 4. References.
- 5. Medical Certificate.
- 6. Licences

Common Mistakes Not having everything filed away neatly in your bag and having to fidget to find your documents.

PSYCHOMETRIC TESTING

Testing is conducted by all major airlines to gauge your suitability to the position being sought. This style of testing can be daunting to the unprepared.

Fortunately you can practice online.

Resources <u>http://www.shl.com</u> <u>The Complete Airline Pilot Interview Workbook.</u>



GROUP EXERCISES

Some airlines employ a group exercise to observe your behaviour under a time pressured group environment.

Common Mistakes Taking a back seat, not being receptive to others input, being over-bearing/ dominant.

Resources The Complete Airline Pilot Interview Workbook.

THE SIMULATOR

Booking a practice simulator session is essential. This should be done the week before your interview and conducted by a professional organization.

Resources Flightdeck Consulting Simulator



PANEL INTERVIEW

The Behavioural interview is now the preferred style of interview adopted by the majority of airlines today.

There is no doubt the key to being successful during a behavioral interview is in your preparation. Have at least 5 scenarios that you have experienced in preparation for the questions "tell us about a time ..."

We strongly recommend the use of an aviation interview specialist to guide and prep you through the process.

Common Mistakes Not being able to provide well thought out, articulated answers to the panels questions.

Resources <u>Flightdeck Consulting</u> <u>The Complete Airline Pilot Interview Workbook.</u>



TECHNICAL INTERVIEW PREPARATION

The key to technical questions is not how well you know your stuff but how you structure and deliver your answers.

Common Mistakes Not knowing when you have said enough.





Flightdeck Consulting offer a range of products to assist you n ensuring you have prepared correctly for your airline interview.

These include:

THE COMPLETE AIRLINE PILOT INTERVIEW COURSE DVD



This DVD includes:

- Eight Virtual Interviews to help you perfect your interview technique.
- Access to the "Airline Pilot Interview Work Booklet"
- Simulator Assessment Guide.
- Psychometric Testing Information.
- Complimentary Email Support from professional airline interview consultants.

THE COMPLETE AIRLINE PILOT INTERVIEW WORK BOOK



The structure and delivery of your answers is essential to portray a confident and competent team member in your interview. This work booklet will guide you on how to structure your answers and deliver them in a clear, concise and professional manner.

Chapters include:

- INTRODUCTION
- THE PHONE INTERVIEW
 - THE PANEL INTERVIEW

- FIRST IMPRESSIONS
- THE FORMAT OF A TYPICAL PANEL INTERVIEW
- HOW TO ANSWER THESE ESSENTIAL QUESTIONS
- "Tell us about yourself"
- "What do you have to offer our company?"
- "Why do you want to work for our airline?"
- BEHAVIOURAL QUESTIONS
- TECHNICAL QUESTIONS
- SCENARIO BASED QUESTIONS
- TOP 50 INTERVIEW QUESTION
- GROUP EXERCISES
- HELP DESK

SIMULATOR ASSESSMENT TRAINING



- 30 minute briefing on all aspects of your simulator assessment, flight instruments, handling techniques and profile breakdown.
- 60 minutes of simulator training in a replica 737NG fixed base simulator, tailored to your airline.
- Thorough debriefing.
- A copy of our simulator assessment guide.
- Each instructor is a Current Airline Pilot with a minimum of 500 hours of simulator and a minimum of 5000 hours of jet transport experience.

ONE ON ONE INTERVIEW COACHING



Our one on one interview coaching sessions can be done from anywhere in the world at anytime via telephone or skype. After receiving your CV and nominated airline our professional interview consultant Sasha will prepare customized interview session's specific to you and your airline.

The coaching sessions have proved to be incredibly successful and can be done from anywhere in the world via telephone or skype. The personal coaching session's are the perfect compliment to the online package or DVD and will ensure you the highest chance of success at your interview.

When you book your session you will receive:

- Access to our Online Course.
- Our Airline Interview Work Booklet.
- Two one and a half hour personal coaching sessions.
- Unlimited email support to discuss any queries or questions you
- may have.
- Access to our up to date data base of questions currently being
- asked by your airline.
- A detailed written debrief.